

Cookies Policy

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1. Introduction

This Cookies Policy explains how Fundscrow uses cookies and similar technologies when you visit our website, access your Fundscrow account or use any part of the Fundscrow platform.

Cookies help us provide a secure, reliable and efficient service by enabling essential platform functionality, improving website performance, remembering your preferences and helping us understand how the Fundscrow platform is used.

This Cookies Policy applies to all Fundscrow services, including digital asset wallets, escrow services, cryptocurrency swaps, virtual cards, on-ramp services, off-ramp services, business accounts, API services, mass payouts and any additional products or services introduced in the future.

This Cookies Policy should be read together with the Fundscrow Privacy Policy, which explains how we collect, use, store and protect your personal information.

Fundscrow uses cookies only where they are necessary to operate the platform, improve security, enhance performance, remember customer preferences and support the ongoing development of our services. We do not use cookies to sell personal information or create independent advertising profiles for third parties.

Some cookies are essential for the operation of the Fundscrow platform and cannot be disabled without affecting the functionality or security of our services. Other cookies help us understand how customers interact with the platform so that we can improve usability, reliability and the overall customer experience.

Where required by applicable law, Fundscrow will request your consent before placing non-essential cookies on your device. You may manage or withdraw your cookie preferences at any time through the cookie settings available on our website or through your browser settings.

As the Fundscrow platform continues to evolve, additional cookies or similar technologies may be introduced to support new services and functionality. Where appropriate, this Cookies Policy will be updated to reflect those changes.

By continuing to use the Fundscrow platform, you acknowledge that cookies may be used in accordance with this Cookies Policy and any choices you have made through your browser or cookie preference settings.

2. What are cookies?

Cookies are small text files that are stored on your computer, mobile device or other internet-enabled device when you visit a website or use an online platform. They help websites recognise your device, remember your preferences and improve the overall functionality and security of the services provided.

Fundscrow uses cookies and similar technologies to ensure that the platform operates securely and efficiently across all supported services. Cookies help maintain secure login sessions, remember your preferences, improve website performance and support the delivery of services such as digital asset wallets, escrow transactions, cryptocurrency swaps, virtual cards, business accounts and other platform features.

Cookies may be temporary or persistent. Session cookies exist only while your browser remains open and are automatically removed when your session ends. Persistent cookies remain on your device until they expire or are manually deleted, allowing the platform to remember your preferences when you return.

In addition to cookies, Fundscrow may use similar technologies such as local storage, pixels, web beacons and software development kits where appropriate. These technologies perform similar functions and help improve security, platform performance and customer experience.

Some cookies are placed directly by Fundscrow, whilst others may be placed by authorised service providers supporting the operation of the platform. These providers may assist with security, analytics, fraud prevention, cloud infrastructure, customer communications and other services necessary for the operation of Fundscrow.

The information collected through cookies does not normally identify you directly. However, where cookie information is linked to your Fundscrow account or other personal information, it will be processed in accordance with our Privacy Policy.

You can manage, restrict or delete cookies through your browser settings at any time. However, disabling certain cookies may affect the functionality, security or availability of some Fundscrow services.

3. How Fundscrow uses cookies

Fundscrow uses cookies and similar technologies to ensure that the platform operates securely, reliably and efficiently across all services available within the Fundscrow ecosystem.

Some cookies are essential for the operation of the platform. These cookies enable core functionality such as secure account login, session management, wallet access, transaction processing, API authentication, fraud prevention and access to protected areas of the platform. Without these cookies, many Fundscrow services would not function correctly.

Functional cookies allow Fundscrow to remember your preferences and improve your experience each time you return to the platform. These may include language preferences, account settings, display options and other personal preferences that enhance usability.

Performance cookies help us monitor the reliability and efficiency of the Fundscrow platform. They allow us to identify technical issues, improve page loading times, optimise system performance and ensure that our services continue to operate smoothly as the platform evolves.

Analytics cookies help Fundscrow understand how customers use the platform. The information collected allows us to improve navigation, develop new features, enhance existing services and better understand how wallets, escrow services, cryptocurrency swaps, virtual cards, business accounts and other platform features are being used. Wherever possible, this information is analysed in an aggregated form.

Security cookies play a critical role in protecting customer accounts. These cookies support authentication, recognise trusted devices, detect suspicious activity, reduce the risk of fraud and help prevent unauthorised access to the platform.

Fundscrow does not use cookies to sell your personal information or to create independent advertising profiles for third parties. Cookies are used solely to support the operation, security, performance and continued development of the Fundscrow platform.

As new products and services are introduced, Fundscrow may implement additional cookies or similar technologies where reasonably necessary to support those services. Where required by applicable law, customers will be informed and any necessary consent will be obtained before non-essential cookies are placed on their device.

4. Types of cookies we use

Fundscrow uses different categories of cookies depending on their purpose and the services being accessed. Each category is designed to support the operation, security and performance of the Fundscrow platform.

Strictly necessary cookies are essential for the operation of the platform. These cookies enable secure account login, session management, wallet access, escrow transactions, cryptocurrency swaps, virtual card functionality, API authentication and other core services. Without these cookies, many features of the platform would not be available.

Functional cookies allow Fundscrow to remember your preferences and personalise your experience. These cookies may remember your preferred language, account settings, display preferences and other choices that improve usability when you return to the platform.

Performance cookies help us monitor how the platform performs under normal operating conditions. They assist in identifying technical issues, improving loading times, enhancing system reliability and ensuring that Fundscrow continues to operate efficiently as new services are introduced.

Analytics cookies help Fundscrow understand how customers use the platform. This information enables us to improve website navigation, optimise customer journeys, enhance platform functionality and develop new products based on how our services are used. Wherever reasonably possible, this information is analysed in an aggregated form.

Security cookies are used to protect customer accounts and the integrity of the platform. They assist with user authentication, fraud prevention, suspicious activity detection, trusted device recognition and the protection of sensitive account functions.

Preference cookies remember settings that improve your overall experience when using Fundscrow. These may include accessibility options, interface preferences and other personal settings that allow the platform to operate more efficiently for returning customers.

As the Fundscrow platform continues to evolve, additional categories of cookies or similar technologies may be introduced where reasonably necessary to support new products, services or security enhancements. Where required by applicable law, Fundscrow will update this Cookies Policy and obtain any necessary consent before introducing new categories of non-essential cookies.

5. Third-party cookies

Fundscrow works with carefully selected authorised service providers that support the operation, security and performance of the platform. Some of these providers may use cookies or similar technologies when you access or use Fundscrow services.

Third-party cookies are used only where they are necessary to provide services on behalf of Fundscrow or to improve the reliability, functionality and security of the platform. These cookies may support cloud infrastructure, blockchain connectivity, virtual card services, payment processing, fraud prevention, cybersecurity, analytics, customer communications, API services and other operational functions required to deliver the Fundscrow ecosystem.

Fundscrow does not permit third-party providers to use cookies placed through the platform for their own independent advertising or marketing purposes unless you have separately provided your consent directly to that provider.

Where third-party providers process information collected through cookies, they do so in accordance with their own privacy obligations and any contractual requirements imposed by Fundscrow. We require authorised providers to implement appropriate security measures and to process personal information only for legitimate operational purposes.

Some third-party cookies are essential for the secure operation of Fundscrow and cannot reasonably be disabled without affecting important platform functionality or security controls.

Fundscrow may add, replace or remove authorised service providers as the platform evolves. As a result, the third-party cookies used by the platform may change from time to time without altering the purpose for which they are used.

Where required by applicable law, Fundscrow will obtain your consent before non-essential third-party cookies are placed on your device.

6. Managing your cookie preferences

You have the ability to control how cookies are used when accessing the Fundscrow platform, subject to the limitations described in this Cookies Policy.

Where required by applicable law, Fundscrow will request your consent before placing non-essential cookies on your device. You may accept, reject or modify your preferences through the cookie settings available on the Fundscrow website.

You may also manage or delete cookies at any time through your browser settings. Most modern browsers allow you to view stored cookies, remove individual cookies, block cookies from specific websites or disable all cookies entirely.

Please note that restricting or disabling certain cookies may affect the functionality, security and performance of the Fundscrow platform. Some services, including secure account access, wallet functionality, escrow services, virtual cards, cryptocurrency swaps and other platform features, may not operate correctly if essential cookies are disabled.

If you delete cookies after using the Fundscrow platform, certain preferences, login sessions and personalised settings may be removed. As a result, you may be required to sign in again or reconfigure your preferences during future visits.

Where you have previously provided consent for non-essential cookies, you may withdraw that consent at any time through the cookie preference settings, where available. Withdrawal of consent will not affect the lawfulness of cookie processing carried out before your preferences were changed.

Different browsers and devices maintain separate cookie settings. If you access Fundscrow from multiple devices or browsers, you may need to update your preferences on each device individually.

Fundscrow reviews its cookie management practices regularly to ensure that customers are provided with clear information and appropriate control over the use of cookies and similar technologies across the platform.

7. Changes to this Cookies Policy

Fundscrow may amend, update or replace this Cookies Policy from time to time to reflect changes to our platform, technology, legal obligations, operational requirements or the way cookies and similar technologies are used.

As the Fundscrow ecosystem continues to expand, new products and services may be introduced, including additional wallet functionality, escrow services, cryptocurrency swaps, virtual cards, business solutions, APIs and other digital asset services. Where these developments require changes to the use of cookies, this Cookies Policy will be updated accordingly.

The latest version of this Cookies Policy will always be available on the Fundscrow website together with the date on which it became effective.

Where changes materially affect the use of non-essential cookies, Fundscrow will, where required by applicable law, obtain your consent before those changes take effect.

Your continued use of the Fundscrow platform after an updated Cookies Policy becomes effective constitutes your acknowledgement of the revised policy to the extent permitted by applicable law.

Previous versions of this Cookies Policy may be retained by Fundscrow for legal, regulatory, audit and record-keeping purposes.

8. Contact us

If you have any questions regarding this Cookies Policy or the way Fundscrow uses cookies and similar technologies, you may contact our customer support team using the contact details available on the Fundscrow website or through your registered Fundscrow account.

Fundscrow aims to respond to enquiries relating to cookies and privacy promptly and will make reasonable efforts to address any concerns regarding the use of cookies across the platform.

If you wish to update your cookie preferences, you may do so through the cookie preference settings available on the Fundscrow website, where applicable, or by adjusting your browser settings.

For further information about how Fundscrow collects, uses, stores and protects personal information, please refer to our Privacy Policy.

Nothing in this Cookies Policy limits any rights you may have under applicable data protection legislation or prevents you from contacting the relevant supervisory authority where such rights are available.